



## Improving the Lives of Vulnerable Adults

### New for APSconnect v5.0



#### System Ready ACL Compliance

APSconnect v5.0 captures critical client information efficiently and effectively. This means our system not only meets—but *exceeds*—the federal regulations established by the Administration for Community Living (ACL) for Adult Protective Services (APS) programs.



#### Quality Assurance Module

Our integrated Quality Assurance (QA) module leverages advanced features to review cases and incorporates feedback, promoting the adoption of best practices and improving overall program effectiveness. This allows APS programs to continuously refine their processes, ensuring high standards and compliance with ACL federal regulations.



#### New & Improved Screening Features

APSconnect v5.0 includes a robust screening feature that enhances the efficiency and accuracy of intakes and routing. Predictive and intuitive screening recommendations ensure that each intake report is evaluated on predefined criteria, for better decision-making and statewide compliance.



#### Protective Service Plan Administration

Our APS software integrates a Protective Service Plan (PSP) management feature for creating and administering service plans for vulnerable adults. This feature seamlessly incorporates case interventions and enables electronic signature capture directly in the field from the vulnerable adult, family member, or legally responsible person.



## Case Management

- Full Integration with MS Teams
- Case Activity/Task Notifications
- Profile of Case People History
- Intervention/Service Plans

## Assessments

- Customizable & User Friendly
- Person/Environment Focused
- Mobile Interface
- Intuitive Dashboards

## Incident Reporting

- Online Reporting Portal
- Call Center Interface
- Mobile Application Support
- Enhanced Screening



## Security & Support

- Investigator Safety Check
- HIPAA & NAMRS Compliance
- Secure Remote Workforce
- Offline Data Synchronization

## Monitoring

- Intervention Tracking
- Monitor Case Statuses
- Case Manager Alerts
- Supervisory Case Reviews

# Data Analysis & Reporting

## Embedded Reporting

You can embed reports to automate report generation and distribution.

## Real-Time Insights

Access real-time data for up-to-date insights and tracking.

## Intake Source Breakdown

Break down and analyze where cases originate, referrals or self-initiated, to better distribute resources and respond effectively.

## Data-Driven Decision Making

Make smarter decisions using comprehensive data insights for spotting high-volume periods or evaluating efficiency resulting in improved workflows and service delivery.

