

# MANAGE360

by ROEING



## WHAT WE OFFER

	Network360	SysAdmin360	Complete360
<b>SUPPORT360</b>			
Managed Network Infrastructure	✓	✓	✓
Managed Firewall	✓	✓	✓
Remote Infrastructure Support (8x5 Business Hours)	✓	✓	✓
Managed Server		✓	✓
Remote Server Support (8x5 Business Hours)		✓	✓
Managed Endpoint			✓
Remote End-User Helpdesk Support (8x5 Business Hours)			✓
After Hours Emergency Support	✓	✓	✓
<b>SECURE360</b>			
Managed Patching and Monitoring	✓	✓	✓
Secure360 Cybersecurity Training/Phishing	✓	✓	✓
Managed Anti-Virus/Anti-Malware	✓	✓	✓
Managed Detection and Response (24x7x365*)	✓	✓	✓
Secure360 Network and Security Scans	✓	✓	✓
<b>MANAGEMENT360 (vCIO)</b>			
IT Documentation	✓	✓	✓
Executive Reports	✓	✓	✓
vCIO Technology Business Review	✓	✓	✓
vCIO Technology 3-year Roadmap	✓	✓	✓
vCIO IT Budget Preparation & Review	Annually	Annually	Annually
Secure360 Compliance Assessment	Project	Project	Project
<b>SERVICES</b>			
Office 365 Enterprise Licensing	Per User	Per User	Per User
Backup Monitoring and Reporting**	✓	✓	✓
Roeing360 Backup Continuity/Disaster Recovery	Additional	Additional	Additional
Office 365 SaaS Backup License	Per User	Per User	Per User

\* MDR does not include remediation services.

\*\* Roeing will evaluate backup solution to determine management level and capabilities.

## Manage360 by Roeing – Simplifying IT Complexity